

AutoNation

200 SW 1st Avenue
Fort Lauderdale FL 33301

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To Whom It May Concern:

AutoNation, Inc. ("AutoNation") has maintained a fruitful partnership with Veritas since 2017, relying on them as a trusted provider of Vehicle Service Contracts. Throughout our collaboration, Veritas has consistently demonstrated reliability and stability. Their commitment to efficient claims processing and effective communication with service centers has been commendable. Notably, their proactive approach to refining processes aligns seamlessly with AutoNation's evolving requirements.

Veritas stands out for its seasoned claims team, ensuring swift adjudication and a deep understanding of our industry. In the rare instances where challenges arise, Veritas' management exhibits remarkable responsiveness and competence in resolution. Their flexibility in catering to our distinct needs underscores their dedication to our partnership.

Moreover, Veritas has exhibited a willingness to customize their information technology systems to accommodate our specific operational framework. This adaptability was exemplified by their swift modification of the online claims system to suit AutoNation's unique structure, executed with meticulous attention to detail and consideration of our input.

Since our collaboration began, Veritas has not only met but exceeded expectations, leading to the expansion of our business relationship. Their professionalism, responsiveness, diverse product offerings, adept claims adjudication processes, and client-centric approach make them an exemplary partner. Without hesitation, I would recommend Veritas to any dealership or dealership group seeking a dedicated Vehicle Service Contract provider dedicated to supporting its dealer partners.

Signed,



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